



Potentate's Message

Nobles and Ladies,

Another Month has come and gone and were already a quarter into this new year. Slowly but surely, we are returning to normal after winter and Covid protocols. Gas and groceries are another matter, but it looks like people are out and about again. As we push forward through to our busy summers, I wanted to highlight a few things we picked up at the Shriners Membership and Marketing conference for everyone. As you would expect, quite a bit of the focus was on acquiring new members but the parts that stuck with me the most revolved around how we treat our current members and how to keep them engaged. One speaker made the comment that upon joining the Shriners that they quickly found that for them, this wasn't really the fun part of the Masons. It was more like a second job. I know many of you have spent years pouring your time and resources into fundraising, events, membership etc. and have reached burnout a time or two. What keeps us coming back for more? Some of us need some time to sit back and be a sideliners again and to attend a few events where nothing is expected but to enjoy your time. Some of us need to reconnect with the public and hear some more heart-touching stories about how our hospitals changed their families life forever. Whatever it is, we need to recognize the burnout signs in our friends and see what we can do to ease the burden .

We also need to reach out to those members we haven't seen in a while and see how they are doing. As I learned during Covid, getting in the habit of not attending meetings and going out can turn into a permanent thing quickly and you can forget what a blessing it can be to meet with your friends in Masonry. Shriners as a whole do pretty well retaining members with a 78% retention rate. Most of us join and stay for life but that doesn't mean that we attend meetings or get any benefits during that time. At any given event, over 60% of our members are not present. At the Temple level we are working on ways to help draw more of our membership back, but the effort should really start where people live, locally. Each unit and club, including mine, have members that we haven't seen or heard from in years and most of the time we don't know why. We should take the time to make sure our new Nobles are included and made to feel welcome and that long-time members

are respected and appreciated.

Our Temple Divan has a great year planned that will provide plenty of fun, a little money, and re-engage some of the members. If you haven't been to a meeting in a while, come visit. You don't have to volunteer for anything or buy anything. We'd just like to see your faces again and see how you're doing. Elle and I are travelling around each month to visit your club and unit meetings with some of our Divan and I hope we get to meet you. I look at our membership roster and am blown away by how many names I don't recognize after being a member for years. We need all of our members to keep Calam the great organization that it is.

Finally, by the time you read this the 1st quarterly meeting will be happening shortly or already done with. If you have the time, come visit. We have quite a few big items to talk about that could change the future for Calam in a big way. There are resolutions on the table at the Imperial Session in July to raise the dues. There is also a resolution that will affect Calam where Temples that are under 300 members will have their Charter status changed to under dispensation. Those Temples will have 3 years to get back above 300 members or they would be closed down or merged with another Temple. I'm not sure whether this will pass or not but we need to be prepared for the possible repercussions. Shriners International is down to less than 500,000 members and at 201 Temples so we aren't the only ones hurting. We need to have a plan for moving forward that everyone can buy into so we can ensure that our children and grandchildren can enjoy the same fun and fellowship that we have.

We hope to see you soon,

Dustin Hatfield

Calam Shriners

Potentate 2022

Elle Hatfield

First Lady 2022



Recorder's message

Nobles,

The Spokane Shrine Hospital is looking for applicants to sit on the Board of Governors. If you are interested, please contact me or Liz at the Shrine Office for a Nomination Packet. Please note the due date to file is Friday, May 1, 2022. Below is a description of the duties of a trustee.

Yours in the Faith,

George Blickenstaff, PP

Recorder

SHRINERS CHILDREN'S BOARD OF GOVERNORS

JOB DESCRIPTION

Responsibility: Board of Governors, Shriners Children's Spokane

The Board of Governors is responsible to the Board of Trustees of Shriners Children's for the success of their hospital; both the quality of the care provided on a daily basis and its financial viability within the Mission, Vision and Values stated in the Corporate Strategic Plan.

Role: Board of Governors, Shriners Hospitals

Each member that is appointed to serve on the Board of Governors will participate, actively and enthusiastically, in carrying out the following role of the Board of Governors to assure the success of his hospital:

- a. Provide accurate, consistent and frequent communication from the Board of Governors and the hospital to the Nobility concerning all aspects of Shriners Hospitals. This shall include a minimum of four presentations to various groups per year. The member shall report this activity to the Chairman of the Board of Governors.
- b. Give at least one presentation on the hospital's activities to a civic or charitable group annually, report on this activity to the Chairman of the Board of Governors, who in turn, will submit a consolidated report of Board's activity in this area to the Chairman of the Board of Trustees.
- c. Set local policies and procedures for the hospital in concert with the Corporate Hospital Regulations, Bylaws and Directives.
- d. Set the long term direction of the hospital in concert with the Corporate Strategic Plan's goals and objectives.
- e. Promote financial viability via budget (both the Operating Budget and the Capital Budget) and financial oversight, fund development, and resource management measures.
- f. Ensure that the quality of care rendered and the

depth of services provided are maintained and continuously improved through the employment of appropriate metrics

g. Monitor the efficiency and effectiveness of significant hospital funded programs, and take action where appropriate to improve, modify or eliminate such programs as necessary to maintain the hospital's clinical excellence and financial viability.

h. Oversee and promote throughout the hospital a positive relationship with the medical staff. Hold the medical staff accountable to agreed upon patient care, research, and educational activities.

i. Assure the hospital meets regulatory, accreditation and legal requirements.

j. Be an effective Governor, must participate in Board member recruitment, selection, and orientation; Board education opportunities, self evaluations, effective functioning of the Board, and its committee structure.

k. Act as an advisor to the Administrator and the Chief of Staff, especially in the area of your expertise (attorney, physician, banker, insurance, construction, etc.) Hold them accountable for meeting the stated goals and objectives in the current fiscal year's business plan.

l. Required to attend nine (9) regularly scheduled (monthly) meetings.

m. Come prepared to discuss agenda items both for the committee(s) on which you will be appointed, and the regular meeting of the Board of Governors.

n. Facilitate all philanthropic and capital fundraising.

o. Act with the highest integrity by maintaining at all times the confidentiality of the Board's proceedings.

p. Be computer literate, have an active email address to foster fast and clear communications. Learn to use the World Wide Web and CD distributed communications.

q. Complete a self-evaluation and local Board performance evaluation form and submit them for review by the Chairman and Vice Chairman, who in turn, will send a summary report of the Board's performance to the Chairman of the Board of Trustees.

r. Participate in hospital special events (Christmas Party, Hospital Days, Employees recognition programs, etc.)

Avoid inappropriate public statements by referring media inquiries concerning Hospital matters to the Chairman of the Hospital BOG or the Hospital Administrator.

A Note from the Legion of Honor Commander:

Hello Brother Legionnaires and Nobles:

Spring is here and still cold, but at least it is warming up. We will again meet at 9 a.m. at the American Legion in Post Falls on April 10th. We had a good turnout with a great breakfast. Bring a friend, wife, girl friend or Noble. We always have a good time visiting. Karts are still \$300 each. It is still too cold to work on them. Each club could bring their karts to any of the parades. We will be in the Asotin, WA parade on April 23.

We made two or three donations of \$100 each to special organizations out of the \$1,000 we give out. Due to world problems we will hold back the remaining until the world has settled down. We have no funds coming in, so we decided to watch our bank account.

We still plan to purchase Walla Walla sweet onions to sell for a donation. Jerry and I are still checking with growers or warehouses in the Tri-cities area for purchase of 10 LB bags. Other organizations could join us in their locations. We will order at least 200 to 400 bags for our club. When we find a whole-seller we will contact other Masonic organizations to see if they want to do the same fundraiser and order at the same time.

Plans to move the cookie trailer to the Shrine Club and cover it. We will not sell it. Other Masonic orders could rent it for small fee and use to raise funds for themselves. We will make announcement when ready to move this spring.

For Legionnaires: We still would like to print for the Shrine members something fun, exciting, dangerous, love story about you, or whatever when you were in the service. You can use your name or be anonymous. Write short article and call Jerry or me, we will get it in the Clarion.

This also is a reminder of High 12 meeting on the last Monday at 11 AM.

Robert Green, Commander 208-773-3274

Jerry Johnson, Adjutant 208-661-3586





Shriners
Children's™
Spokane

Strategic Indicators February 2022

	<u>February</u>	<u>YTD</u>
Outpatient Clinic Visits:	1253	2349
Outpatient Surgeries:	57	100
Inpatient Surgeries:	7	17
Spine Surgeries:	2	4

	<u>February</u>	<u>YTD</u>
New Patients:	423	793
Total Local Donations:	\$107K	\$337K
New Hires:	9	12
Volunteer hours:	71	155

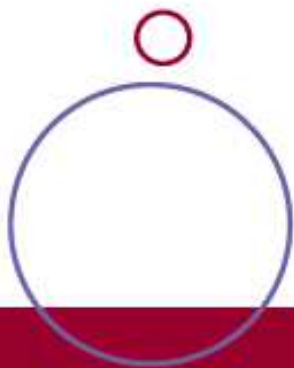
Inpatient Satisfaction: Q4 2021 = 96%

Ambulatory Surgery Satisfaction: Q4 2021 = 97%

Medical Practice Satisfaction: Q4 2021 = 91%

(Reported Quarterly: Number reflects percentile rank as compared to our peers)

2022 Hospital Operating Budget: \$ 23.6M



Calam's 2022 Schedule

Date	Event	Location
<i>April</i>		
9th	Quarterly Meeting	Coeur d'Alene
23rd	Asotin County Parade	Asotin, WA
<i>May</i>		
7th	Camel Derby	Coeur d'Alene



Shriners Hospitals
for Children[®]

Calam's 2022 Divan & Contact:

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Recorder- George Blickenstaff, PP
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Office Manager & Clarion Editor– Liz Westacott,
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(Please contact your Club/unit before attending)
CLUB MEETINGS, DATES, TIMES and LOCATIONS

CDA Shrine Club meets the third **WEDNESDAY** of each month; 5:00 PM
CDASC Building,
1250 W Lancaster Rd,
Hayden, ID

Latah Shrine Club meets the fourth **THURSDAY** of each month.

Lewis/Clark Shrine Club meets the third **WEDNESDAY** of each month.

Moyie Shrine Club meets the first **WEDNESDAY** of each month.

Panhandle Shrine Club

Shoshone Shrine Club meets the first **WEDNESDAY** of each month. At 5:30 PM at the Cataldo Lodge Building.

St. Maries Shrine Club meets in the first **THURSDAY** of each month at 6:30 at the St. Maries Masonic Lodge building prior to the Blue Lodge monthly meeting.

NOTE: Clarion submissions should be submitted NLT the 20th of the month prior to desired month of publication.

